



Cancellation rules for RIB-charter, ice yachting, sailing activities or any other activity supplied by OutdoorEvents as contractor.

1. Cancellation of booked activity initiated by client earlier than 30 days before booked activity day: OE will invoice / claim 0% of quoted sum, or refund / credit invoice 100% of pre invoiced sum, unless otherwise is agreed.
2. Cancellation of booked activity initiated by client 29 – 15 days before booked activity day: OE will invoice / claim 50% of quoted sum, or refund / credit invoice 50% of pre invoiced sum, unless otherwise is agreed.
3. Cancellation of booked activity initiated by client 14 – 0 days before booked activity day: OE will invoice / claim 100% of quoted sum, or refund / credit invoice 0% of pre invoiced sum, unless otherwise is agreed.
4. Assessment, made earlier than 15 days before the activity day, by OutdoorEvents of wind-, ice, snow or other weather conditions resulting in too bad or not safe enough to perform the booked activity, and OE therefore chose to cancel the booked activity: OE will invoice / claim 0% of quoted sum, or refund / credit invoice 100% of pre invoiced sum, unless otherwise is agreed.
5. Assessment, made 14 - 1 days before the activity day, by OutdoorEvents of wind-, ice, snow or other conditions out of OE's possible control resulting in too bad or not safe enough to proceed or perform the booked activity, and OE therefore chose to totally cancel the booked activity: OE will invoice / claim 15% of quoted sum, or refund / credit invoice 85% of pre invoiced sum, unless otherwise is agreed.
6. If agreement in advance is made to perform an optional activity (if item 5 occur as valid): OE will not invoice / claim the 15% of quoted sum, or not refund / credit invoice 85% of pre invoiced sum acc to item 5, provided the optional activity is ordered from OutdoorEvents and replaces the initially booked and cancelled activity unless otherwise is agreed.
7. When agreement is made to perform the booked activity at agreed date and place, OE will do all the rigging and set up of equipment, boats, ice yachts etc. at the event place. If the weather conditions etc. out of OE's control despite precautions and preparations made in advance, still would affect the booked activity. (I.e depending of bad or too strong wind, rain etc): OE will invoice / claim 100% of quoted sum, or refund / credit invoice 0% of pre invoiced sum. I.e: If agreement is made to perform the booked activity, weather conditions is not subject for any cost reduction.
8. If item 7 is valid the agreed arrangement acc to booked activity is valid. Please note: There are "last plans" available that can be prepared and booked upon request in advance.
9. It is the duty of the client to obtain information, that may be subject for affecting items in this list of rules above, and agreement from OutdoorEvents in order to execute any of the above items to be valid as advantage for the client.

We communicate of course continuously with our clients as part of securing the quality of every activity. Any reason for what ever may affect the activity, like conditions that may occur and is out of anybody's control, will be discussed with our highly valid clients as soon as possible. This will be done as soon as we are out at the sites inspecting conditions and checking weather forecasts etc. prior to every event.

We consider clear communication and agreements as an important foundation in order to perform a successful event day for You!

OutdoorEvents, October 2015
Jonas Lindblom